

Type of Work	Vendor	Park Crossing Homeowner
Bathroom/Tile Renovations	Doug Bialy D & D Flooring 704-374-9125	Marlene Lewis—July 2010 Renovated two bathrooms, gutted one, did great job, reasonable price.
Carpet Cleaning	Sears Carpet & Upholstery Care 704-770-0444	Erin Jones 10/2008 They were fantastic and did a thorough job.
Cleaning Service (Residential)	Master Cleaner, LLC 704-654-0032 Max and Jenny Karpov	Lauer—May 2011 Punctual, thorough and honest. Licensed, bonded & insured. Fair prices.
Computer Repair	Bob Baron 704-651-9967 e-mail bob@computerservice4you.com	H. Murray—June 2009 Highly impressed how knowledgeable and reasonable he way.
Contractor	Caromark Roofing & Exteriors www.CaromarkRoofing.com 704-361-4663	E. Chin—Oct. 2011 What a great experience working with knowledgeable & experienced people.
	Arbor Construction Group LLC Brian Macuga 704-361-8489 brian.macuga@att.net	Courtney & Kevin O'Neil—Sep. 2009 We are thrilled with the workmanship, the outcome and the price.
	Mike Hughes 704-361-5897	R. Wall—March 2011 Artisans who take pride in work.
	K & A Construction Kevin Smith & Aaron Terzulli 864-844-4529	Leah Jones—April 2011 These guys did a lot of work at the house. They have fantastic prices and pay attention to details.
	JH Custom Builders http://www.jhcustombuilders.com/ Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie—April 2010
Decorative Concrete	Landscape edging, repairs of existing concrete & new concrete 888-201-4763	Keith Jayma—Dec. 2006 Landscape edging done. Very pleased.
Driveway Concrete	Dan Crawley, Inc. (704)596-1507 (704)361-1955	Butterworth—June 2006 Excellent job. Very reliable.
Electrician	Roby Electric 704-334-6447 Robyelectric.com	See 2011 Directory for discount coupon. Member of NARI and BBB
	Rick Metcalf EZ Electric cell 704-201-5867 r-metcalf@ezelectricnc.com	Bilon—March 2010 Very professional
Energy Audit/Retrofit	AI True Energy Building Performance Chris Folse, 704-763-5577	Applewhite—July 2011 Improvements to home resulted in real cost savings & improved comfort.
Garage Door Repairs	Terry Burleson Terry's Overhead Door 704.888-3885 Beeper # 704.518-4142	Fasse—March 2011 Great Service. Fairly priced. Asimos—March 2008 He was a gentleman. Very prompt.

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	Hill's Garage Door Service 704-933-3576 704-634-2317 (cell)	Chins—March 2008 Replaced garage door opener. March 2009 Replaced broken springs. He is prompt and efficient.
Grout Cleaning	Samuel Neeplo 704-606-3357 877-859-0692	Longo—April 2009
Gutter Cleaning	Jeff Squeegie Man 704-366-8227	Longo—April 2009 He does my windows and gutter cleaning.
Handyman	Andrew Roby 704-334-5477 Andrewroby.com	See 2011 Directory for coupon. Member of NARI and BBB.
	Ricardo Guerrero 704-941-4601 Small Carpentry Repairs	Chin—May 2010 He did a great job repairing my front porch.
	Mark Winegar 704-737-5354 Wood Rot/Dormer Repair Interior/Exterior Painting Sheetrock Pressure Wash	David Craig--Oct. 2006
Hardware & Decor	Ken Martone Modern Hardware and Décor http://modernhardwareanddecor.com 704-989-9218	Duppstadt—June 2011 Updated hardware throughout the house, superb job, pricing very reasonable, highly recommend.
Heating & Air	Charlotte Mechanical	Tom Barcellona—May 2011 Very knowledgeable & straightforward. Straight pay not commission basis. No unnecessary tests.
	MTB Mechanical 704-321-9250	Ted Miller—Jan. 2010 We have used them for 20 years and are very happy with their work and honesty.
	Bradham Brothers 704-392-8256	Evelyn Chin—Sep. 2009 They did a great job installing new air conditioning and furnace units
Home Inspectors	Eagle Eye Home Inspection Rick Goins 704-825-2048	Evelyn Chin --March 2008
	Solland Home Inspections – 704.661.7566	Chuck Solland
	Robert Boucek Beech Home Inspections	Everhart – 03 August
Irrigation Backflow Testing	D & D Backflow Test & Certification Jack Dailey 704-846-7414 (office) 704-301-1825 (mobile) 704-846-2482 (fax)	Rec Club – May 2006 Evelyn Chin—August 2006

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Jacuzzi Repair	Mister Spas, Inc. 618 N. Polk St. P.O. Box 417 Pineville, NC 28134 Tel: 704-889-7727	Harold Manasa Sept. 27, 2005
Landscapers/Lawn	Michael Romano 704-891-1772	Leah Jones – April 2010 fantastic price and attention to detail
	Chad Knapp Charlotte Outdoor Impact, LLC 704-737-1754 704-631-9913	Erin Jones 10/2008 He aerated and seeded for us. He did a great job.
	Gene Burnett Landscapes 704-577-1615	Lineberger—July 2006 Michael Jones—July 2006
Painters	Cassidy Custom Homes Tel : 704 201 9788 Email: mickandanto@aol.com	Ben Noonan—July 2009 We had new siding, painting, and new garage door installed. He exceeded our expectations without breaking the bank.
	A Brighter World Painting Inc. 3209 Bow Hunter Trail Matthews NC 28104 Office 704-821-4682 Mobile 704-737-8565	Asimos—May 2009
	Randy Tarleton Custom Painting Interior & Exterior 704-606-6401	Christine & Lans Slack March 2007 100% satisfied Leah Jones—April 2010 fantastic work and price -goes above and beyond to make customer happy
	A Brighter World Thomas Lever 704-821-4682	Asimos—March 2008
	Jon Garrett Brush Masters 704-906-1765	Murray—June 2008 He did a great job of stripping wall paper and painting. He cleaned up each night.
Personal Trainer	Kathy Stieglitz Get serious! 704. 533. 2868	Leanne Johnston—Nov. 2009 She's been my personal coach for many years.
Pest Control	The Pest Control Authority, Josh Handy 704-201-8591	Mary Tomback May 2007 great work; very reasonable prices

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Plumbers	Gooding's Plumbing Office: 803—831-1130 Cell: 704-451-9759 Bill@goodingsplumbing.com	Evelyn Chin—August 2008 He installed a tankless water heater and was very efficient. Great pricing too!! I LOVE THIS GUY!!!! He replaced a frozen backflow valve for the irrigation system.-- April 2010
	Service Plumbing Drew Stewart dstewart@serviceplumbing.net 704-895-8998 704-591-2106 (cell)	Leslie Brooks—November 2010 Thrilled with the work he did. Arrived within 30 minutes of our emergency call, fairly priced and professional.
	Sam (owner) Sunbelt Plumbing 704-364-9289	Longo—April 2009 He's great.
	All About the Pipes Plumbing Chris Vigna 704-633-2709	Dave Craig—I used him to relieve the pressure on pressure relief valve.—July 2008
	Bill Hefner	Lehner— August 2010 Trustworthy & reasonable
	Proformance Plumbing, Ed Ernest – Owner, 704-577-3912	Tom Kelly—August 2010
Pressure Washing	Josh Wilson 704-998-9000 jmwcmw@gmail.com	Skiltons – June 2007
Roofers	Crown Builders 704 375-2665	L. Lemons & B. Miller—May 2011 We were very pleased and would recommend without hesitation.
	Acacia Construction Marvin Jayma 704-309-7491	Keith Jayma --Aug. 2009
Structural Additions/Renovations	JH Custom Builders Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie – April 2010
	Mercer Green 753.1635	Newell – 01 May
	Lyon Remodeling	Taylor-Brill (next door neighbor used) – 01 July
	Steve Matela Detailed Interiors 704-583-4477 Cell 704-201-8652	Lynne Solland--June 2006 Bathroom remodel
	Rosalio Felix Felix Remodeling 1138 Maria Christina In Charlotte, NC 28214 704-309-9232	Ben Noonan—Jan. 2010 Superb in both quality of his work as well as pricing.
Tile	Carlos Tile & Marble, Inc. 4549 South Blvd. NC 28209 704-634-8219 or 704-527-1887	Jayma—August 2008 He is very fair and will work with you to get the job to the right specifications and price. Plus he is timely.

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Tree Services / Removal	Donnie's Tree Service 704-678-6016	Chin's—Nov 2010 He removed two trees and did a great job at a great price
	Tim Young Tree Service timyoungtreeservice.com e-mail youngfingp@aol.com 704-491-8713	H. Murray—June 2009
	Mark Shuey Timber Hill Tree 704-752-1940 or 704-617-5566	Padgett—07 July His work is excellent and reasonable.
Wallpaper	Dennis Easterling 704.537.3349	Kueser – 04 February
Windows	Amazing Siding Mike Hefferon//704-588-0053	Evelyn Chin-- Feb. 2006
	Jeff Foor Southern Siding and Roofing 704-650-6375	Keith Jayma --Aug. 2006

In March 2002 a homeowner experienced home improvement fraud when he responded to a vendor's ad placed in his newspaper box. To help others avoid similar situations, the homeowner provides the following recommendations: Take 5 minutes and research the contractor at <http://www.charlotte.bbb.org> (better business) by clicking on the "Check out a Company" link. The BBB also recommends the following: "Make sure that contracts contain what is to be done, materials to be used, and a completion date, as well as agreed upon price and method of payment. Keep a copy of your written contract and any guarantee. Obtain verbal promises in writing. Recognize that you may have a 3-day right of cancellation privilege. Obtain several estimates before making a decision, when possible. Ask for a waiver of lien with payment. Be cautious about paying in advance to unknown home improvers; always obtain a driver's license identification, vehicle license plate number, or verifiable name, address and phone, when dealing with individuals with whom you are not familiar or on whom you have no prior information."

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VENDORS TO BEWARE OF

Deck Maintenance	PROTECT A DECK Owner--Greg Clark	Leah Jones—March 2009 They have been attempting to refinish our deck now for a week and it is still a terrible mess,.worse than when they began.
Floors	Ogle's Wood Flooring Huntersville, NC	Gabriela Spindola—April 2007
Garage Repairs	Garage Door Service Co. 704-347-4797	Asimos—March 2008 Watch Out!!
Home Renovations	Jeff Honeycutt	Kueser -- he presents himself as a contractor and does not pay subcontractors.
Home Renovations	Glen Monaco	Holland—paid for work and didn't finish. Not licensed.
Painter	Armando Roque House Painting USA, Inc.	Nock—no contract received, damaged the house, messy work, poor caulking.
Painter	Williams Painting Rock Hill, SC	Gabriela Spindola—April 2007
	All Surface Painters PO Box 1942 Matthews, NC 28106 Don Salomon – Owner 704-891-5188	Jim Roy—August 2009 Too many problems to list. Very dissatisfied.
Pro Tech Roofing and Exterior or Protect Roof Cleaning	Jeff Wilson	Murlless—paid for work and he didn't finish
Town & Country Tree Service (Company name changes frequently)	Roger McIntosh 704-496-1390	Various Homeowners—May 2011 Check the criminal history on this owner. He does not have insurance. Damaged house. Does not remove tree debris.
Tree Removal	Godfrey (something) In a green van Rodney Sisk from Rutherfordton	Kueser—Incomplete job on tree removal. – July 2008
Landscaping	Todd Huff Green Source Group	Jason Jones—May 2010 Completed a portion of the quoted job, but then demanded full payment. Extremely unreasonable and unprofessional.
Plumber	Dan King plumbing (now known as Ben Franklin)	Lehner—They cannot be trusted

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