

In March 2002 a homeowner experienced home improvement fraud when he responded to a vendor's ad placed in his newspaper box. To help others avoid similar situations, the homeowner provides the following recommendations: Take 5 minutes and research the contractor at <http://www.charlotte.bbb.org> (better business) by clicking on the "Check out a Company" link. The BBB also recommends the following: "Make sure that contracts contain what is to be done, materials to be used, and a completion date, as well as agreed upon price and method of payment. Keep a copy of your written contract and any guarantee. Obtain verbal promises in writing. Recognize that you may have a 3-day right of cancellation privilege. Obtain several estimates before making a decision, when possible. Ask for a waiver of lien with payment. Be cautious about paying in advance to unknown home improvers; always obtain a driver's license identification, vehicle license plate number, or verifiable name, address and phone, when dealing with individuals with whom you are not familiar or on whom you have no prior information."

VENDORS TO BEWARE OF

Deck Maintenance	PROTECT A DECK Owner--Greg Clark	Leah Jones—March 2009 They have been attempting to refinish our deck now for a week and it is still a terrible mess,.worse than when they began.
Floors	Ogle's Wood Flooring Huntersville, NC	Gabriela Spindola—April 2007
Garage Repairs	Garage Door Service Co. 704-347-4797	Asimos—March 2008 Watch Out!!
Home Renovations	Jeff Honeycutt	Kueser -- he presents himself as a contractor and does not pay subcontractors.
Home Renovations	Glen Monaco	Holland—paid for work and didn't finish. Not licensed.
Painter	Armando Roque House Painting USA, Inc.	Nock—no contract received, damaged the house, messy work, poor caulking.
Painter	Williams Painting Rock Hill, SC	Gabriela Spindola—April 2007
	All Surface Painters PO Box 1942 Matthews, NC 28106 Don Salomon – Owner 704-891-5188	Jim Roy—August 2009 Too many problems to list. Very dissatisfied.
Ogle's Wood Flooring Huntersville, NC		Gabriela Spindola—April 2007
Pro Tech Roofing and Exterior or Protect Roof Cleaning	Jeff Wilson	Murlless—paid for work and he didn't finish
Tree Removal	Godfrey (something) In a green van Rodney Sisk from Rutherfordton	Kueser—Incomplete job on tree removal. – July 2008
Landscaping	Todd Huff Green Source Group	Jason Jones—May 2010 Completed a portion of the quoted job, but then demanded full payment. Extremely unreasonable and unprofessional.

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Type of Work	Vendor	Park Crossing Homeowner
Appliances + fixtures	A & R Resurfacing 704-395-2459 Larry Alcott and Steve Russell	Eudy – 02 Jan
Bathroom/Tile Renovations	Doug Bialy D & D Flooring 704-374-9125	Marlene Lewis—July 2010 Renovated two bathrooms, guttled one, did great job, reasonable price.
Brick Mason	Bill Randall (704.321.7232)	Hurney – 5/03 Will do small jobs
Carpet Cleaning	Sears Carpet & Upholstery Care 704-770-0444	Erin Jones 10/2008 They were fantastic and did a thorough job.
Chimney Repairs & Cleaning	Owens Chimney Systems 704-554-9595	
Cleaning – Homes	Shannon Turner 704.568.6614	Singer – 02 April
Computer Repair	Bob Baron 704-651-9967 e-mail bob@computerservice4you.com	H. Murray—June 2009 Highly impressed how knowledgeable and reasonable he way.
Contractor	Arbor Construction Group LLC Brian Macuga 704-361-8489 brian.macuga@att.net	Courtney & Kevin O’Neil—Sep. 2009 We are thrilled with the workmanship, the outcome and the price.
	JH Custom Builders http://www.jhcustombuilders.com/ Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie—April 2010
Countertops	Pro Line Countertops Solid surface, granite & formica. 704-882-7724	Eudy – 02 January They installed solid surface countertops in my kitchen at very reasonable price. I'm very pleased.
Decorative Concrete	Landscape edging, repairs of existing concrete & new concrete 888-201-4763	Keith Jayma—Dec. 2006 Landscape edging done. Very pleased.
Driveway Concrete	Dan Crawley, Inc. (704)596-1507 (704)361-1955	Butterworth—June 2006 Excellent job. Very reliable.
Driveway staining	J&L Painting Service Lynn Butts 704.507.0601 mobile 704.708.4346	Jean McDowell – 06/03
Electricians	Jack Giblin White Horse Electric 704.843.6726	Sara Stroup – 01 July
	Bobby Lindsay (cell) 704-200-3977	Sue Kueser/PCRC 9/27/04
	Rick Metcalf EZ Electric cell 704-201-5867 r-metcalf@ezelectricnc.com	Bilon—March 2010 Very professional

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Fences	M&M Fence Company Michael Jacobs 704.588.8990	Braxton – 03 July Great service. Great quality.
Floors	Ted Birmingham Wood Floors 704-599-0733	Eudy – 01 January Installed new hardwood floors in kitchen & dining room and refinished old floor in living room. Very reasonable price. Floors look good.
	Souza Hardwood Floors 704-527-8066	Chin – October 2007 They did a great job on my son's condo. They were efficient, prompt and reasonably priced.
Furniture – Repair & Restoration	Custom Restorations Larry Hinshaw 704-357-9929	Sanz – 02 March
	Palmers Refinishing 803-283-8111	Shannon Newell. Refinished dining room table 10/2004 - lovely job, quick turnaround time, free pickup and delivery, reasonable pricing
Garage Door Repairs	Terry Burleson Terry's Overhead Door 704.888-3885 Beeper # 704.518-4142	Asimos—March 2008 He was a gentleman. Very prompt.
	Hill's Garage Door Service 704-933-3576 704-634-2317 (cell)	Chins—March 2008 Replaced garage door opener. March 2009 Replaced broken springs. He is prompt and efficient.
Grout Cleaning	Samuel Neeple 704-606-3357 877-859-0692	Longo—April 2009
Gutters	Charlotte Seamless Guttering 704.525.9609	Solland – 01 November
Gutter Cleaning	Jeff Squeegie Man 704-366-8227	Longo—April 2009 He does my windows and gutter cleaning.
	Nelson Tetrault 1111 Mallard Landing Monroe, NC 28110 704-533-9122.	Bender – June 02
Handyman	Ricardo Guerrero 704-941-4601 Small Carpentry Repairs	Chin—May 2010 He did a great job repairing my front porch.
	Mercer Green 704-753-1635 (office) 704-661-2359 (cell)	Sue Kueser//PC Rec Club
	Mark Winegar 704-737-5354 Wood Rot/Dormer Repair Interior/Exterior Painting Sheetrock Pressure Wash	David Craig--Oct. 2006
Heating & Air	Bradham Brothers 704-392-8256	Evelyn Chin—Sep. 2009 They did a great job installing new air conditioning and furnace units

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Heating & Air	MTB Mechanical 704-321-9250	Ted Miller—Jan. 2010 We have used them for 20 years and are very happy with their work and honesty.
Home Inspectors	Eagle Eye Home Inspection Rick Goins 704-825-2048	Evelyn Chin --March 2008
	Solland Home Inspections – 704.661.7566	Chuck Solland
	Robert Boucek Beech Home Inspections	Everhart – 03 August
Irrigation Backflow Testing	D & D Backflow Test & Certification Jack Dailey 704-846-7414 (office) 704-301-1825 (mobile) 704-846-2482 (fax)	Rec Club – May 2006 Evelyn Chin—August 2006
Jacuzzi Repair	Mister Spas, Inc. 618 N. Polk St. P.O. Box 417 Pineville, NC 28134 Tel: 704-889-7727	Harold Manasa Sept. 27, 2005
Landscape/Lawn Maintenance	Michael Romano 704-891-1772	Leah Jones – April 2010 fantastic price and attention to detail
	Gene Burnett Landscapes 704-577-1615	Lineberger—July 2006 Michael Jones—July 2006
	Todd Huff Major Scapes 704-363-6989	Keith Jayma-- Aug. 2007 He can do anything with lawn maintenance, landscaping, lighting, irrigation and has good knowledge with trees.
	Chad Knapp Charlotte Outdoor Impact, LLC 13941 Ballyshannon Ln Charlotte, NC 28278 704-737-1754 704-631-9913	Erin Jones 10/2008 He aerated and seeded for us. He did a great job.
Moisture Problems (under home)	Moisture Loc, Inc Wesley Holmes 704-554-9229	Sanz – 02 March Used for water problem under home.

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Painters	Cassidy Custom Homes Tel : 704 201 9788 Email: mickandanto@aol.com	Ben Noonan—July 2009 We had new siding, painting, and new garage door installed. He exceeded our expectations without breaking the bank.
	A Brighter World Painting Inc. 3209 Bow Hunter Trail Matthews NC 28104 Office 704-821-4682 Mobile 704-737-8565	Asimos—May 2009
	Arnold Ramsey 704-552-1947	Evelyn Chin Feb. 2006
	Randy Tarleton Custom Painting Interior & Exterior 704-606-6401	Christine & Lans Slack March 2007 100% satisfied Leah Jones—April 2010 fantastic work and price -goes above and beyond to make customer happy
	A Brighter World Thomas Lever 704-821-4682	Asimos—March 2008
	Jon Garrett Brush Masters 704-906-1765	Murray—June 2008 He did a great job of stripping wall paper and painting. He cleaned up each night.
Personal Trainer	Kathy Stieglitz Get serious! 704. 533. 2868	Leanne Johnston—Nov. 2009 She's been my personal coach for many years.
Pest Control	The Pest Control Authority, Josh Handy 704-201-8591	Mary Tomback May 2007 great work; very reasonable prices

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Plumbers	Gooding's Plumbing Office: 803—831-1130 Cell: 704-451-9759 Bill@goodingsplumbing.com	Evelyn Chin—August 2008 He installed a tankless water heater and was very efficient. Great pricing too!! I LOVE THIS GUY!!!! He repaired the backflow valve for the irrigation system which froze. April 2010
	Sam (owner) Sunbelt Plumbing 704-364-9289	Longo—April 2009 He's great.
	All About the Pipes Plumbing Chris Vigna 704-633-2709	Dave Craig—I used him to relieve the pressure on pressure relief valve.—July 2008
Pressure Washing	Josh Wilson 704-998-9000 jmwcmw@gmail.com	Skiltons – June 2007
Roofers	Howe Roofing 803-548-5903	Duppstadt – 03 July Segodnia – 03 July Grauer – 03 August
	Acacia Construction Marvin Jayma 704-309-7491	Keith Jayma --Aug. 2009
Sewing (window treatments etc)	Sew Excellent Linda Campbell 704. 362-1316.	Crispens – 02 March
Structural Additions/Renovations	JH Custom Builders Josh Jones (704) 904-9927 Kyle Hedges (704) 222-2766	Michael Ritchie – April 2010
	Mercer Green 753.1635	Newell – 01 May
	Lyon Remodeling	Taylor-Brill (next door neighbor used) – 01 July
	Steve Matela Detailed Interiors 704-583-4477 Cell 704-201-8652	Lynne Solland--June 2006 Bathroom remodel
	Rosalio Felix Felix Remodeling 1138 Maria Christina In Charlotte, NC 28214 704-309-9232	Ben Noonan—Jan. 2010 Superb in both quality of his work as well as pricing.
Tile	Carlos Tile & Marble, Inc. 4549 South Blvd. NC 28209 704-634-8219 or 704-527-1887	Jayma—August 2008 He is very fair and will work with you to get the job to the right specifications and price. Plus he is timely.

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.

Tree Services / Removal	Hensleys Tree Service Tel 704 277 6508	Ben Noonan—July 2009 Complete trimming and lot clearing of our yard.
	Tim Young Tree Service timyoungtreeservice.com e-mail youngfingp@aol.com 704-491-8713	H. Murray—June 2009
	The Arborist Merville Alleman 704-523-7768	Sanz – 02 March
	Tree source Bobby Simon 336.451.1316	Yoho – 03 March
	Mark Shuey Timber Hill Tree 704-752-1940 or 704-617-5566	Padgett—07 July His work is excellent and reasonable.
Wallpaper	Dennis Easterling 704.537.3349	Kueser – 04 February
Windows	Amazing Siding Mike Hefferon//704-588-0053	Evelyn Chin-- Feb. 2006
	Jeff Foor Southern Siding and Roofing 704-650-6375	Keith Jayma --Aug. 2006
Window Cleaners	Gary Wolfe 704.846-2932	Dolan – 01 Nov
Wood rot/dormer repair	"Handyman-Can" 704-542-0468	Zettler – 01 Aug He has done several dormer re-facings in Tresanton. He is not inexpensive but he is very professional
	David Dolney Old Providence Handymen, Inc. 704-243-2112	Goode – 01 Aug
	Eric Hoffman Service Co. 704-399-2600	Bender – 01 Aug He is not inexpensive, but does a lot and guarantees his work. He does a lot of real estate work after inspections.

Updated: 07-06-10

The PCOA does not endorse any vendor. This list is provided as a resource for homeowners. Please contact the homeowner who referred the vendor for any additional information.